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Date: May 4, 2023

# TO: MEMBERS, BOARD OF DIRECTORS

l.	AGENDA ITEM # AND TITLE:	Open Agenda Item 3h – Consent Calendar: Approval of Retirement Resolutions – Recognition of State Fund Retirees
II.	NAME AND PROGRAM:	Hilda Padua, Board Liaison – Executive Office
III.	ACTIVITY:	☐ Informational ☐ Request for Direction ☐ Action Proposed ☐ Exploratory
IV.	JUSTIFICATION:	Standard/Required Item Board Request – New Item New Topic from Staff

# V. EXECUTIVE SUMMARY:

Retirement Resolutions in honor of State Fund retirees for their dedicated service with the State of California of 30 years or more or in a designated capacity are presented at each Board meeting as part of the Consent Calendar for Board of Directors approval and signatures.

#### VI. ANALYSIS:

State Fund Board of Directors and Executives have a consistent desire and tradition of recognizing dedicated and long-standing service to the State of California and the State Compensation Insurance Fund with a resolution of appreciation for retiring employees.

# VII. RECOMMENDATION: Informational only

To adopt Retirement Resolution Nos. 2442-2451 attached, in honor of:

<ul><li>Ruby Liu</li></ul>	<ul><li>Oralia Santos</li></ul>
<ul> <li>Deborah Geraldo-Weinstein</li> </ul>	<ul><li>Marlene L. Fernandez</li></ul>
<ul> <li>Gertrude Neice Davis</li> </ul>	<ul> <li>Jose Altamirano</li> </ul>
<ul><li>Ludivinia Yee Chut</li></ul>	■ Thu Nguyen
<ul><li>Rosario Delfin</li></ul>	<ul><li>Myrna Mirelez</li></ul>

# STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

#### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2022, of

# **RUBY LIU**

Whereas, Ruby's devotion to duty has played an important role in the success of State Fund for more than 31 years; and

Whereas, Ruby began her career as a Workers' Compensation Insurance Technician in the Insurance Services department in 1991, and promoted to a Workers' Compensation Insurance Representative in 1993; and

Whereas, Ruby's hard work and dedication led to her being promoted to a Claims Adjuster position in 1996, and in 1998, she took on a supervisory role with increased responsibility in the Insurance Services department; and

Whereas, Ruby joined Information Technology in 2005, as a Staff Information System Analyst, a position later reclassified as an Information Technology Specialist I in 2018, in which she set an example for professionalism, ethics, and team spirit.; and

Whereas, Ruby was a role model to many throughout her long tenure at State Fund, always striving to learn more and to contribute more in the IT department, and always willing to share the benefits of her experience; and

Whereas, Ruby has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

*Resolved,* by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 18, 2023 in California, that we extend to Ruby Liu our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

# STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective January 1, 2023, of

### **DEBORAH GERALDO-WEINSTEIN**

Whereas, Deborah's devotion to duty has played an important role in the success of State Fund for more than 35 years; and

Whereas, Deborah began her career in 1987 as an Office Assistant and within seven months was promoted to a Workers' Compensation Insurance Representative in Marketing, where she consistently ranked in the "Far Exceeds" category of her evaluations, before moving on to Claims in 1992; and

Whereas, Deborah promoted to an Assistant Underwriting Manager in 1998, where she was instrumental in the Imageline rollout, and she was then recruited into the Dividend and Experience Reporting team because of her success with Imageline. Due to her supervisory and organizational skills, her manager asked that she update the Unit Stat and Dividend program, for which she won a PACE supervisory award; and

Whereas, Deborah moved to Policy Services and promoted to manager in Premium Billing in 2002, where her tenure as a manager was noted for having dynamic leadership, innovation, and excellent performance management; and

Whereas, Deborah promoted to a Manager II in the Claims Processing Center in 2016, where she oversaw dramatic increases in her team's ability to meet their performance standards, which was a testament to her excellent leadership skills; and

Whereas, Deborah has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 18, 2023 in California, that we extend to Deborah Geraldo-Weinstein our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

#### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective February 2, 2023, of

#### **GERTRUDE DAVIS**

Whereas, Gertrude's devotion to duty has played an important role in the success of State Fund for more than 34 years; and

Whereas, Gertrude began her career in 1986 as an office assistant in Culver City, promoted to a Program Technician in 1990; and

Whereas, Gertrude joined the West Los Angeles Claims department in 1991, where she held various positions, including Mini Adjuster, Closed File Technician, and Maintenance Adjuster; and

Whereas, Gertrude transferred to the Policy Services department in Los Angeles as a Customer Service Representative, then moved to the Broker of Record desk, where her organizational skills and positive attitude made her a valued resource to her team, and then she became a Small Commercial Service Center Representative in Santa Ana; and

Whereas, throughout her time at State Fund, Gertrude assisted with a number of engagement events and worked as both Union Representative and Steward as well as serving six years as Vice President of the union and as Union President for eighteen months; and

Whereas, Gertrude has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 18, 2023 in California, that we extend to Gertrude Davis our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

# STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective April 1, 2023, of

### LUDIVINIA YEE CHUT

Whereas, Ludivinia's devotion to duty has played an important role in the success of State Fund for more than 32 years; and

Whereas, Ludivinia began her career in 1991 as an Office Assistant in the San Diego office, where she exemplified a strong sense of character, commitment, and teamwork and earned a certificate of Outstanding Attendance; and

Whereas, Ludivinia joined the Automated Bill Review department in 1992, quickly learned the functions of the entire unit, helped with the Adjuster Code Change Project, and earned the State Fund Achievement Award in 1995; and

Whereas, Ludivinia promoted to Program Technician in 1998, then quickly rose in rank, promoting to Supervising Program Technician in 2000, Workers' Compensation Insurance Technician in the Lien Unit in 2004, and Workers' Compensation Claims Adjuster in 2006; and

Whereas, Ludivinia transferred to Orange County Claims in 2011, and then promoted to Senior Workers' Compensation Claims Adjuster in 2015. Her superior customer service and quality of work led to a transfer to State Contract Claims in Santa Ana, where she took on the role of Legacy Resolution Specialist in 2017, consistently leading the office in case finalizations and closings through 2022; and

Whereas, Ludivinia has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 18, 2023 in California, that we extend to Ludivinia Yee Chut our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

#### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective April 4, 2023, of

#### **ROSARIO DELFIN**

Whereas, Rosario's devotion to duty has played an important role in the success of State Fund for more than 36 years; and

Whereas, Rosario began her career with the State Of California in 1984, at the Department of Industrial Relations, then transferred to the Board of Equalization in 1987; and

Whereas, Rosario joined State Fund in 1987 as a Word Processing Technician in the Cerritos district office, where she earned the respect and admiration of her colleagues and supervisor by managing a significant increase in demands while staying current with her work; and

Whereas, Rosario promoted to a Claims Adjuster in 1992, where her supervisor noted that she quickly learned the fine art of accurate adjusting, and diligently balanced her workload; and

Whereas, Rosario promoted to a Senior Workers' Compensation Claims Adjuster in 2015 and transferred to State Contract Services in Santa Ana. She then took on the role of a Senior Claims Intake Specialist. In 2018, Rosario became a Senior Legacy Resolution Specialist, where she excelled at breaking down old, complicated legacy claims and at developing new strategies to bring them to finalization; and

Whereas, Rosario has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

*Resolved*, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 18, 2023 in California, that we extend to Rosario Delfin our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

#### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective June 6, 2023, of

### **ORALIA SANTOS**

Whereas, Oralia's devotion to duty has played an important role in the success of State Fund for more than 31 years; and

Whereas, Oralia began her career as an Office Assistant in 1992 in the San Francisco office, where she immediately impressed her supervisors and clients alike with her teamwork and dedication to the unit; and

Whereas, Oralia joined the HR team in 2013 as a Personnel Specialist in the Transaction Unit and continuously served as a prime example of State Fund's North Star for nearly ten years in that role; and

Whereas, Oralia demonstrated her dedication to the HR unit when she remained in the office during the pandemic while the majority of employees transitioned to working remotely, so her colleagues could continue to serve their clients without any breaks in service; and

Whereas, Oralia excelled in all of her roles and embraced new challenges, always keeping State Fund's mission in mind. Of her many RAVE recognitions from her peers, 74 were for Teamwork and Collaboration; and

Whereas, Oralia has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

*Resolved*, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 18 2023 in California, that we extend to Oralia Santos our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

#### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective July 11, 2023, of

#### MARLENE FERNANDEZ

Whereas, Marlene's devotion to duty has played an important role in the success of State Fund for 33 years; and

Whereas, Marlene began her career in the Oakland District Office Claims department in 1988 and quickly advanced, becoming a Claims Adjuster in 1994, earning both excellent attendance and achievement awards before promoting to a Senior Workers' Compensation Claims Adjuster in 2005; and

Whereas, Marlene continued to excel and became a subject matter expert in many areas, such that she acted as a major training resource in her office, earning the appreciation of colleagues and supervisors alike. She provided sixteen live and seven virtual CEU trainings in 2009; and

Whereas, Marlene's supervisors entrusted to her more important accounts as her expertise grew and she promoted to Senior Claims Liaison in 2011, where she continued to build strong relationships with both internal and external stakeholders; and

Whereas, Marlene earned and maintained a reputation as a valuable and trustworthy asset to the Claims Liaison team. Brokers appreciated her unparalleled responsiveness to their requests, and her internal business partners praised her strong customer focus; and

Whereas, Marlene has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 18, 2023 in California, that we extend to Marlene Fernandez our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

#### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective August 1, 2023, of

#### **JOSE ALTAMIRANO**

Whereas, Jose's devotion to duty has played an important role in the success of State Fund for more than 32 years; and

Whereas, Jose began his career in 1990 in the Woodland Hills office as a Credit and Collections Representative, and then promoted to Workers' Compensation Insurance Representative, where he gained a wealth of knowledge and experience in payroll auditing; and

Whereas, Jose then became a Credit Consultant, gaining experience and expertise that resulted in a move to Sacramento and a promotion to Supervisor I in the Credit and Collections department. In 2000, Jose promoted to Supervisor II in Policy Services, where he was responsible for new business and underwriting; and

Whereas, Jose continued his leadership journey with a promotion to Manager I, working in Credit and Collections and Underwriting, and then soon promoted to Manager II in the Customer Service Center, where he was recognized for his work to help implement credit card payments; and

Whereas, Jose joined the Business Services team in 2015, where he oversaw the Vacaville Warehouse, Business Services, and Mail Operations, and led several initiatives, including incorporating electric vehicles into State Fund's fleet and the PAVE project, which moved printing and mailing to a central location, thereby reducing privacy risks and maximizing postage discounts; and

Whereas, Jose has always understood the importance of State Fund's purpose and values, excelled in all his roles, and embraced new challenges; therefore be it

*Resolved,* by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 18, 2023 in California, that we extend to Jose Altamirano our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

#### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective September 1, 2023, of

#### THU NGUYEN

Whereas, Thu's devotion to duty has played an important role in the success of State Fund for 34 years;

Whereas, Thu began her career in 1992 as a Claims Adjuster in the Cerritos district office and relocated to South Orange County Claims when the Cerritos office closed in 2000; and Whereas, Thu thrived as an adjuster, and in fact enjoyed her work so much that she enrolled in law school, working at State Fund during the day while taking classes at night; and Whereas, Thu passed the California Bar Exam in 2004 and accepted a Staff Counsel Attorney position in the Santa Ana Legal department. Then, in 2007, she joined the Long Beach Legal office where she continued to excel; and

Whereas, in 2009, Thu promoted to Attorney III as a result of her impressive litigation and advocacy skills, and her claims adjusting background served her well in negotiating cases. Thu's expertise and aspirations continued to increase, and her hard work paid off when she promoted to Attorney IV in 2019, where she continued to be an invaluable resource for the Claims and Legal departments; and

Whereas, Thu has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

*Resolved,* by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 18, 2023 in California, that we extend to Thu Nguyen our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

#### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective September 2, 2023, of

### MYRNA MIRELEZ

Whereas, Myrna's devotion to duty has played an important role in the success of State Fund for more than 35 years; and

Whereas, Myrna began her career in 1986, as an Office Assistant in the Bakersfield Claims department, where she quickly became a valued asset; and

Whereas, Myrna promoted to a Word Processing Technician in 1988 and brought accuracy, timeliness, an incredible work ethic, and a positive attitude to the position, as well as helping to train co-workers and ensuring there was no backlog of work in the department; and

Whereas, Myrna joined the Bakersfield Legal Department as a Senior Legal Typist in 1996, where she not only took on serious new tasks, but also showed an obvious desire to learn and a steadfast dedication to the department. She received the Employee Recognition Achievement Award in 1999; and

Whereas, Myrna promoted to Legal Secretary in the Bakersfield Legal department in 2016, where she earned the respect of her supervisor and colleagues for her efficiency, punctuality, organizational skills, willingness to help co-workers, and for her timely, accurate work; and

Whereas, Myrna has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 18, 2023 in California, that we extend to Myrna Mirelez our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.