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Date: February 1, 2013

OPEN AGENDA ITEM 3c — ACTION REQUIRED

TO: MEMBERS, BOARD OF DIRECTORS

- I. SUBJECT:** Recognition of State Compensation Insurance Fund Retirees
- II. PROGRAM:** Executive Office
- III. RECOMMENDATION:** Action: To approve

Attached Retirement Resolutions are in honor of State Fund retirees:

- *Diane E. Ketcham*
- *Karen B. Sullivan*
- *Sharon M. Anthon*
- *Linda R. Johnson*
- *Deborah L. Bravo*
- *Thomas D. Clark*
- *Dawna Lemmons-Tanielian*
- *Margaret Carrillo*
- *Ronald J. Smoldt*

for dedicated service with State Compensation Insurance Fund of 30 years or more or in a designated capacity, presented on February 14, 2013 for Board of Directors approval, signatures, and transmission to these ladies and gentlemen along with the Board's best wishes for their good health and happiness.

Hilda Padua

Board Liaison and Assistant Corporate Secretary

Attachments

BOARD OF DIRECTORS
STATE COMPENSATION INSURANCE FUND
RETIREMENT RESOLUTION

IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective October 18, 2012, of

DIANE E. KETCHAM

Whereas, Diane Ketcham's enduring devotion to numerous roles primarily in claims services, vocational rehabilitation and Information Technology has demonstrated her flexibility and remarkable accomplishments, which have played an important role in the success of State Fund for close to 25 years; and

Whereas, Diane's efficiency in the handling of claims early in her career made her known as a high producer, mastering many tasks in the office which led to her eventual promotion to claims adjuster; and

Whereas, her role in re-engineering and implementing a new pharmacy benefit network distinguished her in the claims rehabilitation arena; and

Whereas, Diane has been a strong advocate for the injured worker when dealing with emotional challenges experienced by the injured and the injured's family; and

Whereas, Diane received numerous accolades from supervisors and clients resulting in a Supervisor's Award and a PACE award; and

Whereas, Diane promoted to management and contributed her highly-valued expertise on several important endeavors such as the Claims Strategic Roadmap, Electronic Claims Filing, development of the Public Records Office, plus skillfully managed the Claims Processing Center, Records Management Office, Project Services Office and Policy and Billing Development; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 14, 2013 in San Francisco, California, that we extend to Diane E. Ketcham our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

BOARD OF DIRECTORS of the STATE COMPENSATION INSURANCE FUND

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IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective October 30, 2012, of

KAREN B. SULLIVAN

Whereas, Karen Sullivan's commitment, hard work and remarkable accomplishments have played an important role in the success of State Fund for more than 33 years; and

Whereas, Karen's skill and persistence in the handling of claims functions earned her several promotions in the early years of her career, as she rose quickly to the supervisory level; and

Whereas, she became a vocational rehabilitation counselor and excelled due to her excellent training and proficiency as a claims adjuster; and

Whereas, Karen was appointed claims manager to the Ventura District Office and subsequently to the new Oxnard office, prompting her manager to say, "Although we may have run out of ways to say thank you, we have not run out of the appreciation and sentiment"; and

Whereas, she was an integral part of teams working on the automated billing system and Claims Structure Update projects, and continued to be praised by her supervisors throughout her career as a valuable member of the claims management team; and

Whereas, Karen's exemplary contributions, loyalty and dedicated efforts resulted in a 1998 Supervisor's Award of Excellence; and further, Karen continued to provide invaluable guidance and encouragement to staff morale and performance in the wake of office consolidations and relocations; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 14, 2013 in San Francisco, California, that we extend to Karen B. Sullivan our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 7, 2012, of

SHARON M. ANTHON

Whereas, Sherry Anthon's enduring devotion to numerous roles in administrative and claims services, her flexibility and her remarkable accomplishments have played an important role in the success of State Fund for more than 37 years; and

Whereas, Sherry's efficiency in the handling of administrative duties early in her career made her known as a high producer, mastering many tasks in the office which led to her eventual promotion to claims adjuster; and

Whereas, she became a trusted resource and go-to person in the departments where she worked; and

Whereas, Sherry received numerous accolades from supervisors and clients such as the California Highway Patrol; and

Whereas, she was promoted to management and continued to be praised and held in high esteem as a valuable member of the claims team; and

Whereas, Sherry's exemplary contributions, loyalty and dedicated efforts resulted in a 1996 Team Excellence Trophy and a 2000 Supervisor's Award; and

Whereas, Sherry continually contributed to the organization above and beyond her work assignments by volunteering for activities such as Customer Service Week and various recognition committees; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 14, 2013 in San Francisco, California, that we extend to Sharon M. Anthon our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 7, 2012, of

LINDA R. JOHNSON

Whereas, Linda Johnson's enduring devotion to numerous roles in Fiscal Services and Insurance Services, flexibility and remarkable accomplishments have played an important role in the success of State Fund for close to 39 years; and

Whereas, Linda's efficiency in the handling of correspondence, ranging from regulatory filings to data and reports as well as Electronic Adjudication Management System letters, enhanced State Fund's working relationship and filing processes with the Workers' Compensation Insurance Rating Bureau and the Workers' Compensation Appeals Board; and

Whereas, Linda's diligence prompted her supervisors to entrust her, for an extended period, with handling sensitive delinquencies, cancellations and withdrawals; and

Whereas, Linda was a trusted resource and go-to person in the departments where she worked; and

Whereas, Linda's adaptability and organizational skills left positive imprints and enhanced State Fund's stature for close to four decades; and

Whereas, Linda's exemplary contributions, loyalty and dedicated efforts resulted in a 1996 Achievement Award; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 14, 2013 in San Francisco, California, that we extend to Linda R. Johnson our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 29, 2012, of

DEBORAH L. BRAVO

Whereas, Debbie Bravo's devotion to duty has played an important role in the success of State Fund for more than 42 years; and

Whereas, Debbie's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's Greater Bay Area Policy Services; and

Whereas, Debbie's extensive knowledge and understanding of underwriting principles made her the natural choice to serve as district coordinator for the PowerComp Quoting Transition Project; and

Whereas, Debbie's proficiency, organizational skills and decision making resulted in the Greater Bay Area Policy Region having one of the lowest underwriting loss ratios in the organization; and

Whereas, Debbie's expertise, thoughtful insights and dedication played a crucial role in the development and implementation of a tracking system to ensure region-wide compliance with the Timely and Accurate Premium Payments project (TAPP); and

Whereas, Debbie displayed an unparalleled knowledge and application of WCIRB rules as well as Underwriting guidelines and procedures during her tenure as an Underwriting Manager; and

Whereas, Debbie's service as an inspiring role model resulted in numerous accolades and recognitions for displaying exemplary leadership, and an ability to develop, inspire and motivate others to perform; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 14, 2013 in San Francisco, California, that we extend to Deborah L. Bravo our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 29, 2012, of

THOMAS D. CLARK
Chief Operating Officer

Whereas, Tom Clark has served the State Compensation Insurance Fund with honor and distinction for 31 years and has served as Chief Operating Officer since 2010; and

Whereas, Tom Clark has a richly deserved reputation as a consummate workers' compensation insurance professional having distinguished himself in such diverse disciplines as auditing, sales, claims, field services, marketing and district office management; and

Whereas, his work with industry committees and organizations has benefited those entities and by extension reflected favorably upon State Fund and the State of California; and

Whereas, Tom's tenure on the Executive Committee as Chief Operating Officer has been marked by an unswerving dedication to the principles of the State Compensation Insurance Fund and to the development and well-being of its employees and to the countless people State Fund has served over the years; and

Whereas, Tom's superior work ethic, integrity, administrative abilities and decency have earned him the respect and affection of State Fund subordinates, peers and management alike; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 14, 2013, in San Francisco, California, that we extend to Thomas D. Clark our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 30, 2012, of

DAWNA LEMMONS-TANIELIAN

Whereas, Dawna Lemmons-Tanielian's enduring devotion to numerous roles within the Claims department, her technical skills and remarkable accomplishments have played an important role in the success of State Fund for more than 33 years; and

Whereas, Dawna has been a strong advocate for the injured worker and an empathetic communicator when dealing with emotional challenges experienced by the injured and the injured's family; and

Whereas, Dawna's superior technical skills in case management and encyclopedic knowledge ensured that her clients' needs were addressed for more than three decades of service; and

Whereas, her diligence and astuteness prompted her supervisors to have her work with other divisions on claims rehabilitation issues and also allowed her the opportunity to publicly testify before the Workers' Compensation Appeals Board on the issue of catastrophic high-cost cases; and

Whereas, Dawna's exemplary contributions, loyalty and dedicated efforts have left a lasting imprint on State Fund, its policyholders and injured workers of California; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 14, 2013 in San Francisco, California, that we extend to Dawna Lemmons-Tanielian our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2012, of

MARGARET CARRILLO

Whereas, Margaret Carrillo's steadfast and enduring devotion to the Stockton Claims office made her an invaluable administrative staff member, with her technical skills and remarkable accomplishments playing an important role in the success of State Fund for 36 years; and

Whereas, Margaret handled both clerical and mail duties, in addition to handling numerous other administrative duties for the staff of the Stockton office, prompting her to be known as the go-to person; and

Whereas, Margaret consistently maintained positive working relationships with her colleagues and with external customers, causing her supervisor, Angela Jackson, to proclaim, "I can always count on you and being a team player is one of your strongest points for which you should be proud"; and

Whereas, Margaret received PACE awards in 1994 and 1998, and also earned several "Employee of the Month" awards; and

Whereas, Margaret earned the well-deserved reputation of being willing to assist without expecting accolades, and served State Fund with distinction for more than three decades; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 14, 2013 in San Francisco, California, that we extend to Margaret Carrillo our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2012, of

RONALD J. SMOLDT

Whereas, Jim Smoldt's devotion to duty and professionalism have played an important role in the success of State Fund for over three decades; and

Whereas, Jim's efforts on behalf of the Center for Training and Development and Communications have been marked by a personal commitment to excel; and

Whereas, his skill and vision as a graphic artist resulted in the production of lasting, positive, professional State Fund products including posters, annual reports, corporate training materials, videos, safety calendars, display windows and more; and

Whereas, his work in INSIGHT solidifies the fact that graphic design is vital to the success of any publication and his artistic forte and contribution to the magazine prompted employees to take note and better understand State Fund corporate messages and communications; and

Whereas, Jim's good humor, concern for others and personal integrity have earned him the respect and affection of peers and management alike; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 14, 2013 in San Francisco, California, that we extend to Ronald J. Smoldt our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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