



333 Bush Street, 7-8th Floors
San Francisco, CA 94104
(415) 263-5400
www.statefundca.com

Date: May 4, 2012

AGENDA ITEM 3d

TO: MEMBERS, BOARD OF DIRECTORS

- I. SUBJECT:** Recognition of State Compensation Insurance Fund Retirees
- II. PROGRAM:** Executive Office
- III. RECOMMENDATION:** Action: To approve.

Attached Retirement Resolutions are in honor of State Fund retirees:

- *Dalyce James*
- *Elizabeth K. Anderson*
- *Paul A. Nannini*
- *Susan J. McGee*
- *Anita M. Smith-Griffin*
- *Selina M. Lee*
- *Janice Klass*
- *Keith R. Kincaid*
- *Barbara McGowan*
- *Esperanza Resendez*
- *Rhonda Dryer*
- *Regina Swan*

for dedicated service with State Compensation Insurance Fund of 30 years or more or in a designated capacity, presented on May 17, 2012 for Board of Directors approval, signatures, and transmission to these ladies and gentlemen along with the Board's best wishes for their good health and happiness.

Hilda Padua

Board Liaison and Assistant Corporate Secretary

Attachments

BOARD OF DIRECTORS
STATE COMPENSATION INSURANCE FUND
RETIREMENT RESOLUTION

IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 29, 2011, of

DALYCE JAMES

Whereas, Dalyce's professionalism, dependability and commitment to duty have played a vital role in the success of State Fund for 31 years, and

Whereas, Dalyce earned a reputation for being a versatile employee and excelled in a variety of assignments including threat management, business continuity and budget planning, and

Whereas, Dalyce's outstanding work ethic and efficiency resulted in above average production in the Office Services Department and earned her the nickname of "Producer Extraordinaire" from her supervisor, and

Whereas, Dalyce's pivotal role on the threat management committee enabled a prompt evacuation and timely reopening of the San Diego district office during two wildfires, and

Whereas, Dalyce's service as an inspiring role model together with a display of exemplary leadership and supervisory skills resulted in a supervisory award for outstanding contributions, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Dalyce James our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

BOARD OF DIRECTORS of the STATE COMPENSATION INSURANCE FUND

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RETIREMENT RESOLUTION

IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective March 16, 2012, of

ELIZABETH K. ANDERSON

Whereas, Elizabeth's devotion to duty has played an important role in the success of State Fund for 33 years, and

Whereas, Elizabeth has a well-earned reputation as a proven and accomplished leader, whose tenure included assignments as Sales Manager, Broker Relations Manager and Claims Operations Manager, and

Whereas, Elizabeth's participation on various department projects and committees resulted in many positive changes for the claims function that included the timely processing of over 5,000 medical bills and thousands of dollars saved in penalties and interest, and

Whereas, Elizabeth's service as an inspiring role model, display of exemplary leadership and focus on operational consistency resulted in one of the highest performing units in the organization, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Elizabeth K. Anderson our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

BOARD OF DIRECTORS of the STATE COMPENSATION INSURANCE FUND

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RETIREMENT RESOLUTION

IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective March 29, 2012, of

PAUL A. NANNINI

Whereas, Paul's devotion to duty has played an important role in the success of State Fund for more than 36 years, and

Whereas, Paul's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's Collections operations, and

Whereas, Paul's proven leadership ability was amply illustrated with his commitment to motivate staff toward a sense of teamwork and pride in their work and their organization, and

Whereas, Paul's expertise, feedback and dedication played an extraordinary role in State Fund's 2008 collections efforts, resulting in the recovery of \$7.5 million in lost premium, and

Whereas, Paul's participation on various department projects and committees resulted in many positive changes for collections, including the successful implementation of State Fund Online for our contracted collection agencies, and

Whereas, Paul displayed an unparalleled knowledge of current and historical collections guidelines and procedures during his tenure as Collections Manager, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Paul A. Nannini our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

BOARD OF DIRECTORS of the STATE COMPENSATION INSURANCE FUND

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RETIREMENT RESOLUTION

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective March 30, 2012, of

SUSAN J. MCGEE

Whereas, Susan's devotion to duty has played an important role in the success of State Fund for more than 34 years, and

Whereas, Susan's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's Internal Audit operations, and

Whereas, Susan's expertise, feedback and dedication played an instrumental role in the successful launch and implementation of the ECF Payments project, and

Whereas, Susan's participation on the Home Office Fiscal Security Audit and the Whistle Blower Audit Project resulted in many positive changes for State Fund, and

Whereas, Susan's resourcefulness and attention to detail on the challenging Department of Insurance Financial Review resulted in an Employee Recognition Award, and

Whereas, Susan's outstanding knowledge of internal audit rules and procedures was pivotal in coordinating the timely exchange of information between State Fund and the Department of Insurance, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Susan J. McGee our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

BOARD OF DIRECTORS of the STATE COMPENSATION INSURANCE FUND

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RETIREMENT RESOLUTION

IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective March 31, 2012, of

ANITA M. SMITH-GRIFFIN

Whereas, Anita's professionalism, dependability and commitment to duty have played a vital role in the success of State Fund for 32 years, and

Whereas, Anita's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's Claims operations, and

Whereas, Anita's leadership ability as an Office Services Manager I was amply illustrated with her commitment to motivate staff and instill a sense of team pride in their work, and

Whereas, Anita's professional demeanor and dedication set the standard for world class customer service in her department, and

Whereas, Anita excelled in making liability decisions and meeting deadlines, and displayed an outstanding knowledge and application of adjusting guidelines and procedures during her tenure as a Claims Adjuster, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Anita M. Smith-Griffin our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

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RETIREMENT RESOLUTION

IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective April 1, 2012, of

SELINA M. LEE

Whereas, Selina's devotion to duty has played an important role in the success of State Fund for more than 34 years, and

Whereas, Selina's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's Policy Services operations, and

Whereas, Selina's expertise, feedback and dedication played an essential role in the success of the WCIRB Data Quality Review Project, and

Whereas, Selina's participation on various department projects and committees resulted in many positive changes for policy services, including the timely completion of the non-compensation claims review for Claims/Rehabilitation, and

Whereas, Selina displayed an outstanding knowledge and application in the various rules of experience reporting as well as uniform statistical reporting plans and procedures during her tenure as an Experience Reporting Consultant, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Selina M. Lee our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective April 17, 2012, of

JANICE KLASS

Whereas, Janice's professionalism and commitment to duty have played a vital role in the success of State Fund for more than 33 years, and

Whereas, Janice's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's Underwriting and Marketing operations, and

Whereas, Janice's expertise, thoughtful insights and dedication played an essential role in the implementation of a tracking system for accounts converting from direct to brokered, greatly assisting claims liaisons, loss control consultants and underwriters, and helping to fill an essential role at the local level, and

Whereas, Janice's leadership ability was amply illustrated with her commitment to motivate staff and instill a sense of team pride in their work which resulted in above average retention results, and

Whereas, Janice's service as an inspiring role model resulted in recognition on multiple occasions for exemplary leadership and supervisory skills and recognition for her contributions to the department's cross training committee, and

Whereas, Janice demonstrated outstanding knowledge and application of underwriting and marketing guidelines, policies and procedures during her tenure as an underwriting and marketing manager, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Janice Klass our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective May 1, 2012, of

KEITH R. KINCAID
Claims Vice President

Whereas, Keith's devotion to duty has played an important role in the success of State Fund for 19 years, and

Whereas, Keith has a well-earned reputation as an accomplished manager, whose tenure included assignments as Manager I, Claims Operations Manager, and Claims Vice President of the Los Angeles/Tri-County region, and

Whereas, Keith's initiative and leadership on the L.A. Basin project skillfully guided the massive reorganization from five District Offices into one regional unit, and

Whereas, Keith's expertise, feedback and dedication played a crucial role in the successful implementation of the State Fund/Kaiser Permanente Alliance and Preferred Provider Network, and

Whereas, Keith's focus on customer service has led to several successful outreach programs with the broker community, and

Whereas, Keith's service as an inspiring role model together with his display of exemplary leadership and supervisory skills resulted in numerous awards and recognitions with the President's Award for Corporate Excellence (PACE), two Awards for Corporate Excellence (ACE), and two PACE Supervisory Awards, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Keith R. Kincaid our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

BOARD OF DIRECTORS of the STATE COMPENSATION INSURANCE FUND

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IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been advised of the retirement, effective May 1, 2012, of

BARBARA MCGOWAN
Billing & Collections Program Manager

Whereas, Barbara's devotion to duty and professionalism have played an important role in the success of State Fund for 30 years, and

Whereas, Barbara has a richly deserved reputation as a consummate professional in such diverse disciplines as Oakland District Office Safety, Sales, Field Services, Insurance Services and Credit & Collections, all marked by an unrivaled degree of distinction, and

Whereas, her contributions to Insurance Services and Credit & Collections have resulted in the improvement of products and services for district offices and policyholders, and

Whereas, Barbara's considerate and accomplished managerial skills have produced outstanding results over the years and have contributed to the success of countless State Fund employees, and

Whereas, she played a vital role in successfully pioneering the Credit & Collections Department, and

Whereas, Barbara's entire career has been marked by a personal commitment to achieve exceptional results, which has earned her the respect and affection of State Fund employees, peers, and management alike, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Barbara McGowan our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

BOARD OF DIRECTORS of the STATE COMPENSATION INSURANCE FUND

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2011, of

ESPERANZA G. RESENDEZ

Whereas, Esperanza's devotion to duty has played an important role in the success of State Fund for over 31 years, and

Whereas, Esperanza's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's Office Services and Claims operations, and

Whereas, Esperanza's leadership ability as an Office Services Supervisor II was amply illustrated with her commitment to motivate staff and instill a sense of team pride in their work, and

Whereas, Esperanza's tireless efforts earned her the reputation as the "backbone" of the district's quarterly Data Compare Program Project, which consistently produced exceptional results, and

Whereas, Esperanza's can-do attitude and enduring desire to pitch in and provide world class service to the department claims adjusters are a testament to her commitment to State Fund's mission and values, and

Whereas, Esperanza's strong sense of dedication and her leadership were validated with several regional and corporate achievement awards for outstanding performance, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Esperanza G. Resendez our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

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RETIREMENT RESOLUTION

IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective April 30, 2012, of

RHONDA DRYER

Whereas, Rhonda's devotion and dedication to duty have played an important role in the success of State Fund for 36 years, and

Whereas, Rhonda's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's Claims operations, and

Whereas, Rhonda earned a reputation for being a versatile and multitalented employee who excelled in a variety of assignments including: Office Services Supervisor, Auditor, Vocational Rehabilitation Coordinator, and Assistant Claims Manager, and

Whereas, Rhonda displayed an unparalleled knowledge and application of adjusting guidelines and procedures during her tenure as an Claims Adjuster, and

Whereas, Rhonda's participation on various employee recognition committees and projects resulted in many positive changes for department staff, and

Whereas, Rhonda's leadership ability was amply illustrated with her commitment to motivate staff and instill a sense of team pride in their work which resulted in her team consistently exceeding the organization's corporate goals, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Rhonda Dryer our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective September 30, 2012, of

REGINA L. SWAN
Claims Vice President

Whereas, Regina's devotion to duty has played an important role in the success of State Fund for 24 years, and

Whereas, Regina's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's Claims operations, and

Whereas, Regina's knowledge, feedback and dedication played a pivotal role in the successful launch of the Electronic Claims File system, and

Whereas, Regina's unparalleled knowledge and application of adjusting guidelines and procedures made her the natural choice to serve as the chair of the subcommittee on Claims Functional Alignment, and

Whereas, Regina's expertise, skills in planning, organization and decision making contributed to numerous State Fund initiatives such as the Claims Structure Study and formation of the Medical Provider Network following the passage of SB 899, and

Whereas, Regina has a well-earned reputation as a highly successful leader whose tenure included assignments as Assistant Claims Manager, Claims Manager, and Vice President of the Greater Bay Area Claims, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled May 17, 2012 in San Francisco, California, that we extend to Regina L. Swan our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

BOARD OF DIRECTORS of the STATE COMPENSATION INSURANCE FUND