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Date: November 2, 2012

OPEN AGENDA ITEM 3d – ACTION REQUIRED

TO: MEMBERS, BOARD OF DIRECTORS

- I. SUBJECT:** Recognition of State Compensation Insurance Fund Retirees
- II. PROGRAM:** Executive Office
- III. RECOMMENDATION:** Action: To approve

Attached Retirement Resolutions are in honor of State Fund retirees:

- *Karla E. Schiller*
- *Berta Gelber*
- *Kathryn Guernsey*
- *Steven C. deGraaf*
- *Janice M. Crawford*

for dedicated service with State Compensation Insurance Fund of 30 years or more or in a designated capacity, presented on November 15, 2012 for Board of Directors approval, signatures, and transmission to these ladies and gentlemen along with the Board's best wishes for their good health and happiness.

Hilda Padua

Board Liaison and Assistant Corporate Secretary

Attachments

BOARD OF DIRECTORS
STATE COMPENSATION INSURANCE FUND
RETIREMENT RESOLUTION

IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective August 31, 2012, of

KARLA E. SCHILLER

Whereas, Karla's devotion to duty has played an important role in the success of State Fund for more than 33 years, and

Whereas, Karla's expertise, thoughtful insights and dedication served as important resources for Los Angeles Tri-County Claims Operations staff during a challenging time of reorganization and job restructuring, and

Whereas, Karla's consensus-building ideas helped play a crucial role in the success of the department's first broker open house, and

Whereas, Karla's unparalleled knowledge and application of adjusting guidelines and procedures made her the natural choice to spearhead the department's training program for new claims adjusters, and

Whereas, Karla earned a well-deserved reputation as an accomplished manager, whose leadership ability was amply illustrated with her commitment to motivate staff toward a sense of teamwork and resulted in her team consistently exceeding the yearly department average in closed cases, and

Whereas, Karla's can-do attitude and enduring desire to pitch in and provide world class service to our policyholders and claimants are a testament to her dedication to State Fund's mission and values, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled November 15, 2012 in San Francisco, California, that we extend to Karla E. Schiller our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

BOARD OF DIRECTORS of the STATE COMPENSATION INSURANCE FUND

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IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective October 16, 2012, of

BERTA GELBER

Whereas, Berta's accomplishments and contributions have played an important role in the success of State Fund for more than 35 years, and

Whereas, Berta earned a reputation as a professional having distinguished herself in such diverse disciplines as graphic design, insurance services, underwriting, marketing and communications, and

Whereas, Berta's creativity, expertise and skill as a graphic designer resulted in a number of outstanding State Fund products and contributed to the success of State Fund's Marketing and Communications Departments, and

Whereas, Berta's personal warmth and infectious laughter have earned her the respect and affection of State Fund peers and management alike, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled November 15, 2012 in San Francisco, California, that we extend to Berta Gelber our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective October 16, 2012, of

KATHRYN GUERNSEY

Whereas, Kathryn's devotion to duty has played an important role in the success of State Fund for more than 31 years, and

Whereas, Kathryn's extensive knowledge and understanding of the medical community made her the natural choice as a Medical Community Liaison for State Fund, and

Whereas, Kathryn's expertise, feedback and dedication played a pivotal role in the successful implementation of our Medical Quality Assessment Program, and

Whereas, Kathryn's participation on various department projects and committees resulted in many positive changes for Orange County Claims Operations, including increased efficiency in the investigation and timely reporting of abusive trends in the medical field, and

Whereas, Kathryn's can-do attitude and enduring desire to pitch in and provide world class service to our claims adjusters, nurse consultants and claimants are a testament to her commitment to State Fund's mission and values, and

Whereas, Kathryn's experience, dependability and consensus-building ideas, coupled with her outstanding knowledge of adjusting guidelines and procedures during her tenure as a Senior Claims Adjuster, proved to be invaluable assets for State Fund's Claims Services, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled November 15, 2012 in San Francisco, California, that we extend to Kathryn Guernsey our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective October 30, 2012, of

STEVEN C. deGRAAF

Whereas, Steven's devotion to duty has played an important role in the success of State Fund for 35 years, and

Whereas, Steven's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's claims operations, and

Whereas, Steven's can-do attitude and enduring desire to pitch in and provide world class service to our policyholders and claimants are a testament to his dedication to State Fund's mission and values, and

Whereas, Steven's expertise, feedback and dedication played an essential role in the successful implementation of the Lien Business Model, the 888-STATEFUND phone migration and the Opportunity Case Program, and

Whereas, Steven's expertise, skills in planning, organization and decision making resulted in Bakersfield claims operations being recognized with an Executive on the Spot Award for Outstanding Achievements, and

Whereas, Steven earned a reputation as an accomplished manager, whose leadership ability was amply illustrated with his commitment to motivate staff toward a sense of teamwork which resulted in his team reducing WCAB appearances by 25% as well as increasing lien settlements by 44% and increasing savings by \$2.25 million during the year, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled November 15, 2012 in San Francisco, California, that we extend to Steven C. deGraaf our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2012, of

JANICE M. CRAWFORD

Whereas, Janice's devotion to duty has played an important role in the success of State Fund for 32 years, and

Whereas, Janice's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's Central Valley North underwriting operations, and

Whereas, Janice earned a reputation for being a versatile and multi-talented employee who excelled in a variety of assignments including Auditor, Underwriter, Field Underwriter and Senior Underwriter, and

Whereas, Janice's knowledge, feedback and dedication played a crucial role in ensuring office-wide compliance with WCIRB and corporate standards and guidelines, and

Whereas, Janice's expertise, feedback and dedication made her the natural choice to be assigned responsibility of servicing high profile preferred brokers and the department's largest accounts, and

Whereas, Janice's strong sense of commitment, dedication and leadership was validated by her receiving on several occasions a President's Award for Corporate Excellence, and

Whereas, Janice displayed unparalleled knowledge and application of WCIRB rules as well as Underwriting guidelines and procedures during her tenure as a Senior Underwriting Consultant, therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled November 15, 2012 in San Francisco, California, that we extend to Janice M. Crawford our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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