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Date: August 3, 2018

# TO: MEMBERS, BOARD OF DIRECTORS

I.	AGENDA ITEM # AND TITLE:	Open Agenda Item 3e – Consent Calendar: Approval of Retirement Resolutions – Recognition of State Fund Retirees	
II.	NAME AND PROGRAM:	Hilda Padua, Board Liaison – Executive Office	
III.	ACTIVITY:	☐ Informational ☐ Request for Direction ☑ Action Proposed ☐ Exploratory	
IV.	JUSTIFICATION:	<ul><li></li></ul>	

### V. EXECUTIVE SUMMARY:

Retirement Resolutions in honor of State Fund retirees for their dedicated service with the State of California of 30 years or more or in a designated capacity are presented at each Board meeting as part of the Consent Calendar for Board of Directors approval and signatures.

### VI. ANALYSIS:

State Fund Board of Directors and Executives have a consistent desire and tradition of recognizing dedicated and long-standing service to the State of California and to the State Compensation Insurance Fund with a resolution of appreciation for retiring employees.

### VII. RECOMMENDATION:

To adopt Retirement Resolution Nos. 2160 - 2166, attached, in honor of:

<ul><li>Louise To</li></ul>	<ul><li>Eva Sarabia</li></ul>
<ul><li>Juerg C. Morach</li></ul>	■ Lori Huff
<ul><li>Long T. Nguyen</li></ul>	<ul><li>Gemma DeSon</li></ul>
<ul><li>Cynthia Alvarado</li></ul>	•

### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

#### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective July 15, 2018, of

#### LOUISE TO

Whereas, Louise's devotion to duty has played an important role in the success of State Fund for more than 35 years; and

Whereas, Louise began her career at State Fund in the Insurance Services Department at Home Office in 1985 and from the beginning her work as a Workers Compensation Insurance Technician was exceptional, according to her first appraisal that predicted she had the potential to excel; and

Whereas, Louise accepted a position as a Workers Compensation Insurance Representative in 1986 in the Underwriting/Marketing Department and in 1998 she joined the Information Technology Department as an Associate Information Systems Analyst (Specialist); and

Whereas, Louise promoted in 2001 to Systems Software Specialist I (Technical) and in 2008 she promoted to Senior Information Systems Analyst (Specialist); and

Whereas, Louise was entrusted with important projects as her expertise increased and she earned an Achievement Award for her work as a Workers Compensation Insurance Representative in 1992 and an Award for Corporate Excellence for her contributions in IT in 2001; and

Whereas, Louise has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 15, 2018 in San Francisco, California, that we extend to Louise To our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

#### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective August 1, 2018, of

# JUERG C. MORACH

Whereas, Juerg's devotion to duty has played an important role in the success of State Fund for more than 29 years; and

Whereas, Juerg began his career at State Fund as a Workers Compensation Insurance Representative at the Stockton District Office in 1989 and earned praise from his supervisors from the very start; and

Whereas, Juerg was shortly promoted to Workers Compensation Insurance Representative II and was called upon to assist in the training of new adjusters, later assuming the role of Senior Claims Adjuster and handling the Port of Stockton, a sensitive client; and

Whereas, Juerg later supervised a team of adjusters in Sacramento, earning a reputation as one of the top claims adjusters in State Fund; and

Whereas, Juerg became a Program Manager for Claims locations in Stockton, Pleasanton, Redding, and finally State Contracts in Sacramento as well as a liaison for CalHR, working with them to save the state money in the years to come by driving changes and aligning philosophies to the benefit of all; and

Whereas, Juerg has always understood the importance of State Fund's purpose and values, excelled in all his roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 15, 2018 in San Francisco, California, that we extend to Juerg C. Morach our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective August 1, 2018, of

#### LONG T. NGUYEN

Whereas, Long's devotion to duty has played an important role in the success of State Fund for more than 31 years; and

Whereas, Long began her career at State Fund as an Office Assistant in the South Orange County District Office in 1987 and was recognized for her outstanding work when she won an Achievement Award in 1998; and

Whereas, Long continued to excel, promoting to Program Technician in 1999 and she was again selected to win an Achievement Award in 2000; and

Whereas, Long was selected to work in the Post C&R unit to work on reviewing and pricing bills where she developed a reputation for having expertise in bill pricing; and

Whereas, Long's work assisted the Claims Adjusters and Lien Representatives to pay what we owe and defend what we don't; and

Whereas, Long has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 15, 2018 in San Francisco, California, that we extend to Long T. Nguyen our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

#### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective August 3, 2018, of

#### CYNTHIA ALVARADO

Whereas, Cynthia's devotion to duty has played an important role in the success of State Fund for more than 32 years; and

Whereas, Cynthia began her career at State Fund in the Redding District Office Claims Department on November 18, 1985 as a Claims Adjuster; and

Whereas, Cynthia earned her supervisor's praise in her first work performance appraisal, noting how skillful she was in applying her knowledge to the position, later earning the reputation of being one of the "go to" people in her unit and department, and subsequently promoting to Senior Claims Adjuster in 1993; and

Whereas, Cynthia was recognized for her accomplishments with a President's Award for Corporate Excellence four times, Adjuster of the Quarter several times, multiple Bravo Awards, helped to develop the Chico CATS unit, acted as an SME for The Art of Adjusting, and ultimately promoted to Assistant Claims Manager in 2013; and

Whereas, Cynthia also earned the reputation as being the "backbone" of the district's Claims Department, using her insight into operational efficiencies to establish many of the current processes within Redding Claims; and

Whereas, Cynthia has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 15, 2018 in San Francisco, California, that we extend to Cynthia Alvarado our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

#### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective September 2, 2018, of

#### **EVA SARABIA**

Whereas, Eva's devotion to duty has played an important role in the success of State Fund for more than 30 years; and

Whereas, Eva began her career at State Fund as an Office Assistant in the Ventura District Office in 1988 and was promoted to Key Data Operator in Automatic Bill Review within eight months; and

Whereas, Eva promoted in 1991 to a Workers Compensation Insurance Technician, taking on many roles and responsibilities, including training new staff and performing collections work and earning praise from her supervisors for being a "team player always willing to help others"; and

Whereas, Eva's professionalism and eagerness to broaden her knowledge and skills earned her a promotion to Payroll Auditor in 2000, leading her to provide superior customer service and in 2012 she was promoted to Senior Payroll Auditor; and

Whereas, Eva's work earned her praise from policyholders for her professionalism and unobtrusive manner, accolades such as a 1993 nomination for the President's Award for Corporate Excellence and recognition with Achievement Awards in 1992, 1994, 1999, 2002, and 2007; and

Whereas, Eva has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 15, 2018 in San Francisco, California, that we extend to Eva Sarabia our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

#### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective October 1, 2018, of

# **LORI HUFF**

Whereas, Lori's devotion to duty has played an important role in the success of State Fund for more than 30 years; and

Whereas, Lori began her State Fund career in the San Bernardino Legal Office in 1988, but spent the majority of the next 20 years with Riverside Legal; and

Whereas, Lori promoted to Attorney III and ultimately returned to the San Bernardino Legal Office in 2008, where she continued to perform outstanding legal work, amassing a wealth of knowledge and experience; and

Whereas, Lori was rewarded for her efforts in 2016 when she was promoted to Staff Counsel IV, becoming the first attorney to be named to that position in the San Bernardino Legal Office; and

Whereas, Lori has received numerous Legacy Lion Awards for her work closing legacy files and was featured in an Everyday Hero article for her work in a claim arising out of the Inland Regional Center shooting incident in 2015, showing how she exemplified State Fund's North Star; and

Whereas, Lori has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 15, 2018 in San Francisco, California, that we extend to Lori Huff our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

#### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective January 4, 2019, of

### **GEMMA DeSON**

Whereas, Gemma's devotion to duty has played an important role in the success of State Fund for more than 32 years; and

Whereas, Gemma joined the Culver City District Office Underwriting Department in 1986 and from the start her work as a Collections Representative was outstanding; and in her very first work performance appraisal her supervisor wrote she did an outstanding job, providing courteous and prompt service to policyholders; and

Whereas, Gemma's expertise increased and she was entrusted with additional responsibilities, including the promotion to District Underwriter in the newly formed Underwriting Department; and

Whereas, Gemma was recognized by her coworkers and supervisors as a reliable resource for the Field Services Department, earning her a nomination for the Employee Recognition Program as well as a 1996 President's Award for Corporate Excellence; and

Whereas, Gemma has drawn praise from leaders in the Underwriting Department, including Lorena Bendig, Jorge Robles, and Ava Thomas, who said Gemma successfully communicated our North Star brand and enhanced customer experience; and

Whereas, Gemma has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 15, 2018 in San Francisco, California, that we extend to Gemma DeSon our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.