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Date: August 3, 2012

## **OPEN AGENDA ITEM 3e**

**TO: MEMBERS, BOARD OF DIRECTORS**

- I. SUBJECT:** Recognition of State Compensation Insurance Fund Retirees
- II. PROGRAM:** Executive Office
- III. RECOMMENDATION:** Action: To approve

Attached Retirement Resolutions are in honor of State Fund retirees:

- *Daniel J. Coyle*
- *Cindy K. Romandia*
- *Wendy J. Angelle-Buck*
- *Samuel Major*
- *Frank D. Floyd*
- *Howard A. Daughters*
- *Patricia A. Quintana*

for dedicated service with State Compensation Insurance Fund of 30 years or more or in a designated capacity, presented on August 16, 2012 for Board of Directors approval, signatures, and transmission to these ladies and gentlemen along with the Board's best wishes for their good health and happiness.

*Hilda Padua*

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Board Liaison and Assistant Corporate Secretary

Attachments

BOARD OF DIRECTORS  
STATE COMPENSATION INSURANCE FUND  
RETIREMENT RESOLUTION

IN APPRECIATION

*Whereas*, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective May 31, 2012, of

DANIEL J. COYLE

*Whereas*, Daniel's devotion to duty has played an important role in the success of State Fund for 35 years, and

*Whereas*, Daniel's outstanding work ethic, experience and dependability proved to be invaluable assets for State Fund's Underwriting operations, and

*Whereas*, Daniel earned a reputation for being a versatile employee and excelled in a variety of assignments including vocational rehabilitation, auditing, loss control, claims management and underwriting, and

*Whereas*, Daniel's expertise and leadership ability were amply illustrated with his commitment to motivate staff and peers toward a sense of teamwork and pride in their work and their organization, and

*Whereas*, Daniel displayed an outstanding knowledge and application of WCIRB rules as well as Underwriting guidelines and procedures during his tenure as an Underwriting Consultant, and

*Whereas*, Daniel's professionalism and unparalleled expertise in the workers' compensation arena resulted in many positive changes for State Fund, therefore be it

*Resolved*, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 16, 2012 in San Francisco, California, that we extend to Daniel J. Coyle our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

BOARD OF DIRECTORS of the STATE COMPENSATION INSURANCE FUND

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*Whereas*, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective July 17, 2012, of

CINDY K. ROMANDIA

*Whereas*, Cindy's devotion to duty has played an important role in the success of State Fund for more than 30 years, and

*Whereas*, Cindy earned a reputation for being a versatile and multi-talented employee who excelled in a variety of assignments including systems administration, daily processing, liaison to the telecom department and subject matter expert for ECF and WISP, and

*Whereas*, Cindy's expertise, thoughtful insights and dedication served as important resources for the Bakersfield regional office staff during a challenging time of reorganization and job restructuring, and

*Whereas*, Cindy's unparalleled knowledge and application of information systems administration and its policies and procedures, made her the natural choice to serve as the project lead for the department's VoIP migration project, and

*Whereas*, Cindy's outstanding work ethic, experience and dependability proved to be invaluable assets for Office of the Chief Information Officer, therefore be it

*Resolved*, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 16, 2012 in San Francisco, California, that we extend to Cindy K. Romandia our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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RETIREMENT RESOLUTION

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*Whereas*, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective July 31, 2012, of

WENDY J. ANGELLEY-BUCK

*Whereas*, Wendy's devotion to duty has played an important role in the success of State Fund for more than 32 years, and

*Whereas*, Wendy's expertise, outstanding work ethic and dedication served an integral role for Riverside and San Bernardino regional offices during a challenging time of reorganization and job restructuring, and

*Whereas*, Wendy's leadership ability was amply illustrated with her commitment to motivate her peers and instill a sense of team pride in their work which resulted in many positive changes for the Riverside regional office, including a highly efficient systems helpdesk, along with rapid resolutions for system-related incidents, and

*Whereas*, Wendy's unparalleled knowledge and application of information systems administration and telecommunications made her the natural choice to coordinate the smooth transition to IECS and IEPS systems for the Riverside and San Bernardino offices, and

*Whereas*, Wendy's experience, dependability and consensus-building ideas proved to be invaluable assets for State Fund's Information Technology services, therefore be it

*Resolved*, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 16, 2012 in San Francisco, California, that we extend to Wendy J. Angelley-Buck our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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RETIREMENT RESOLUTION

IN APPRECIATION

*Whereas*, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective August 1, 2012, of

SAMUEL MAJOR

*Whereas*, Sam's devotion to duty has played an important role in the success of State Fund for more than 32 years, and

*Whereas*, Sam's exceptional work ethic, consensus-building ideas and analytical ability proved to be invaluable assets for the Redding regional office field services operations, and

*Whereas*, Sam's participation on various department projects and committees resulted in many positive changes for field services, including a more streamlined and efficient method of communication between the claims and field services departments, and

*Whereas*, Sam's unparalleled expertise in the workers' compensation arena helped to play a critical role during the unprecedented time in State Fund history when the industry transitioned to an open rating system, and

*Whereas*, Sam has a well-earned reputation as an accomplished manager, whose leadership ability was amply illustrated with his commitment to motivate staff toward a sense of teamwork which resulted in the department experiencing the highest influx of new business on record, therefore be it

*Resolved*, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 16, 2012 in San Francisco, California, that we extend to Samuel Major our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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IN APPRECIATION

*Whereas*, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective August 4, 2012, of

FRANK D. FLOYD  
State Contract Services Program Manager

*Whereas*, Frank's devotion to duty and professionalism have played an important role in the success of State Fund for more than 35 years, and

*Whereas*, Frank has a well-earned reputation as a consummate insurance professional having distinguished himself in sales, claims, communications and management, and

*Whereas*, during his tenure in the Center for Training and Development he led popular and successful training programs aimed to enhance customer service throughout State Fund, and

*Whereas*, under his direction several Communication Department publications and videos earned national awards at the American Association of State Compensation Insurance Funds (AASCIF) and reflected favorably upon State Fund, and

*Whereas*, Frank's leadership contributed to the successful operations of State Contract Services, and the development of a corps of outstanding employees who learned from his impeccable example of professionalism, and

*Whereas*, his good humor, kindness and decency have earned him the respect and affection of industry members, State Fund subordinates, peers and management alike, therefore be it

*Resolved*, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 16, 2012 in San Francisco, California, that we extend to Frank D. Floyd our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

BOARD of DIRECTORS of the STATE COMPENSATION INSURANCE FUND

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RETIREMENT RESOLUTION

IN APPRECIATION

*Whereas*, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective September 14, 2012, of

HOWARD A. DAUGHTERS

*Whereas*, Howard's outstanding work performance and professionalism have played an important role in the success of State Fund for 36 years, and

*Whereas*, Howard maintained high professional standards for himself and rose through the ranks throughout his State Fund career, including his positions as a Clerk Typist, Senior Clerk Typist, Workers' Compensation Insurance Technician, Workers' Compensation Insurance Specialist, Workers' Compensation Insurance Representative, Workers' Compensation Insurance Supervisor, and ultimately Associate Information Systems Analyst, and

*Whereas*, Howard received praise for his exceptional performance throughout his career, with supervisors citing his outstanding strengths and demonstrated high levels of success, his proactive willingness to seek out new assignments, as well as his continued positive impact upon State Fund, calling him a "pillar" which kept San Diego users support at a high level and quality, and an "integral part of so many projects, rollouts, and transitions," and

*Whereas*, Howard has been cited for his ability as a self-starter, his organizational skills and ability to work independently, as well as his collaborative spirit, his commitment to customer service, training colleagues and the organization, and a colleague in whom employees sought out as "a reliable and trusted resource," and

*Whereas*, Howard is appreciated for his extensive computer knowledge and skills including the creation, maintenance and updating of programs to make State Fund more efficient, his troubleshooting abilities and dedication to technical support, and

*Whereas*, Howard has been recognized for his great sense of humor and contributions to office morale, his direct contribution to customer retention, and he has received official awards and recognitions on more than seven occasions, therefore be it

*Resolved*, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 16, 2012 in San Francisco, California, that we extend to Howard A. Daughters our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

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IN APPRECIATION

*Whereas*, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 28, 2012, of

PATRICIA A. QUINTANA  
Senior Vice President Special Operations

*Whereas*, Pat's devotion to duty, professional excellence and outstanding service have played a key role in the success of State Fund for 29 years, and

*Whereas*, Pat's collaborative and government relations skills made her an asset in legislative and regulatory processes, including Department of Industrial Relations and California Department of Insurance hearings, that prompted reform of the California workers' compensation system, and

*Whereas*, Pat's outstanding work as Claims Manager of Riverside State Contract Services made her a three-time PACE Supervisory Award recipient between 1992 and 1999, and

*Whereas*, Pat's dedication to community service in Southern California earned recognition from both the City of Rancho Cucamonga and the San Bernardino County Board of Supervisors, and

*Whereas*, Pat's record of consistent excellence resulted in pivotal management roles including serving directly under five State Fund presidents and rising to Senior Vice President of Special Operations in 2008, and

*Whereas*, Pat's outstanding work ethic and dependability resulted in 2006 recognition for being "a marvelous ambassador for State Fund and an invaluable resource to our organization," therefore be it

*Resolved*, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled August 16, 2012 in San Francisco, California, that we extend to Patricia A. Quintana our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders and their employees.

BOARD OF DIRECTORS of the STATE COMPENSATION INSURANCE FUND