

Overview of Diligent Boardbooks

Governance Committee – Open Agenda Item 6

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Benefits

- ❑ **Simple and Easy-to-Use**
 - “look like a book and work like a book”
- ❑ **Flexible Online/Offline Viewing**
 - View materials securely on iPad, desktop, and laptop
- ❑ **Security**
 - SAS 70 Audited
 - Architecture and Hosting
 - User Security & Data Encryption
- ❑ **24/7/365 Global Support**
 - Full Management/Implementation Team



Service Agreement

- Complete installation and set-up, including any backend integration required
- Complete upfront training for Directors, Legal Counsel and Admin staff
- Ongoing training as needed
- Full IT support and troubleshooting (including network and firewall issues)
- Remote diagnostics anywhere, anytime
- All Boardbooks software upgrades